Lone Star College Discovery College
Frequently Asked Questions

Tuition and Fees
How do I know if a course requires additional material fees?
It will be stated in the course description.

Will my child receive a discount if he/she is a returning student?
No. Each course is priced according to the established pricing guidelines.

Do I receive a discount for having more than one child in the program?
No. Each course is priced according to the established pricing guidelines.

Can I set up a payment plan?
No. Payment is due in full at time of registration.

If my child must miss a day of class, will I get a discount?
No. Each course is priced according to the established pricing guidelines.

Will my child need to bring anything or will supplies be provided?
Supplies are furnished for most of our classes. If a student is required to bring supplies, it will be stated in the course description.

Registration/Changes/Cancellations
Why is my child’s social security number needed?
Having your child’s social security number helps our registration office cross reference your child in our system.

Will I receive a receipt or confirmation if I fax my registration?
The initial registration may not be faxed, as we need the parent consent form for each child. However, subsequent registrations may be faxed or emailed to the main Continuing Education office. Receipts for faxed and emailed registrations can be picked up in the Continuing Education office.

What should I do if I want to cancel classes?
Cancellations should be requested in writing at least two days prior to the start of class.

Will I be entitled to a refund if I have to cancel my registration?
Yes. Refunds will be provided if you drop before the start date of the class.

How long will my refund take?
Refunds will be processed as a check and mailed to your address on file.

Drop off/Pick up Procedures
Where is drop-off/pick-up for students?
Please refer to your individual campus.

Drop off or pick up during inclement weather—what is the procedure?
To drop off or pick up your child in the event of inclement weather (lightning), you will need to park and walk into the Continuing Education office or designated area.

What procedures should I follow if I need to pick up my child early?
You will need to contact the Continuing Education office at your campus to inform us that you are going to be early. You or your designated adult will need to show a driver’s license to our staff.

What should I do if my child arrives late for their class session?
Bring your child to the Continuing Education office, and a staff member will take them to their assigned class.

What are the procedures during pick-up?
Students will be escorted to their classrooms. Car tags are issued on Monday and should be placed on the dashboard. Students are escorted to appropriate cars by staff.

What if someone picking up my child does not have a car tag?
They will need to park and come inside with their driver’s license. The individual will be checked to make sure they are on the authorized list for pick-up.
What should I do if I can’t make it by 5 p.m. to pick up my child?
Call the campus Continuing Education office to inform us that you are going to be late. Your child will not be left alone under any circumstances. However, there may be an additional fee for any late pick-ups.

What procedures should I follow if I need to pick up my child early?
You will need to contact the Continuing Education office to inform us that you are going to be early. You or your designee will need to show a driver’s license to our staff.

Classroom/Camp Concerns
What is the restroom procedure?
Students are escorted to restrooms by staff.

What should happen if my child becomes ill during your camp?
You will be notified immediately.

What if my child needs to take medications while they are here?
We are not allowed to administer medications. You will need to come to our campus to administer any needed medications.

How many students are in each class?
Class sizes range from 14 – 20 students.

Are the teachers certified?
Our teachers are certified classroom teachers or experts in their field of study. All have been background checked as a part of their hiring process.

Since students will be in class for four hours, does each class have breaks?
There will be breaks at the teacher’s discretion. There will be more water breaks during outside sessions or classes requiring physical activities.

For the outdoor classes, will my child be outside the whole time, or will they be able to come inside where they are away from the heat?
Students will not be outside for the full class period. They will have inside breaks during classes.

Can my child bring sunblock, bug spray, water bottle, etc.?
Yes. Please label all personal items. Students will have to administer it themselves.

Will curriculum be the same for repeat classes throughout the summer?
Yes. All courses with the same title will have the same curriculum.

Lunch/Snacks
Do you serve lunch?
Students who are in our program all day should provide a (labeled) sack lunch and snacks. Check with your campus to see if purchasing lunch is available, as well.

What if my child forgets their lunch or other items?
If you need to deliver something to your child during class time, bring the item to the Continuing Education Office. We will make sure it is delivered to your child.

Personal Items
Are cell phones allowed at the camp?
They are allowed as long as they are put away during class.

Are any electronic devices permitted while my child attends camp?
Cell phones, iPods and handheld games can be used during lunch/breaks. All electronic devices must be put away during class.