LSC Committed To Success

Since its founding in 1973, Lone Star College remains steadfast in its commitment to student success and credential completion.
COLLEGES

LSC-CyFair
9191 Barker Cypress Rd.
Cypress, TX  77433-1383
281.290.3200

LSC-Kingwood
20000 Kingwood Dr.
Kingwood, TX  77339-3801
281.312.1600

LSC-Montgomery
3200 College Park Dr.
Conroe, TX  77384-4500
936.273.7000

LSC-North Harris
2700 W.W. Thorne Blvd.
Houston, TX  77073-3499
281.618.5400

LSC-Tomball
30555 Tomball Parkway
Tomball, TX  77375-4036
281.351.3300

LSC-University Park
20515 State Highway 249
(SH 249 and Louetta Road)
Houston, TX 77070-2607
281.290.2600
A MESSAGE FROM OUR CHANCELLOR

Lone Star College plays a major role in our community, contributing to our most important resource, an educated workforce that supports the region’s economic vitality and civic responsibility. It is critical for Lone Star College to have a clear course of action over the next five years to ensure our continued success.

The Lone Star College 2015-2020 Strategic Plan is based on feedback and recommendations from all members of the LSC community – faculty, staff, students and community stakeholders – and is designed to address our continuing student population growth and ensure student success.

I look forward to working with all of you as we continue the very important mission of providing educational opportunities to enrich lives.

Stephen C. Head, Ph.D.
Chancellor
“I think it’s a great college. It’s a great way to start off your education at an affordable price.”
- Isidro Hernandez, LSC Student

Students enjoying a break at LSC-North Harris.
CHANCELLOR’S CABINET

Stephen C. Head, Ph.D., Chancellor
Link Alander, Vice Chancellor, College Services
Mario K. Castillo, JD, General Counsel
Helen Clougherty, Vice Chancellor, Chief of Staff, Board Liaison
Carin Hutchins, Acting CFO
Rand W. Key, CEO, LSC-System Office at University Park
Jimmy Martin, Vice Chancellor, Facilities & Construction
Amos McDonald, Vice Chancellor, Government & Public Relations

Seelpa Keshvala Ph.D., President, LSC Cy-Fair
Katherine Persson, Ph.D., President, LSC-Kingwood
Rebecca L. Riley, Ed.D., President, LSC-Montgomery
Gerald F. Napoles, Ph.D., President, LSC-North Harris
Lee Ann Nutt, Ed.D., President, LSC-Tomball
Shah Ardalan, President, LSC-University Park

BOARD OF TRUSTEES

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David Holsey, DDS, Position 1

Art Murillo, District 4
David A. Vogt, Position 5
Bob Wolfe, JD, CPA, Position 6
Ken E. Lloyd, District 9
CORE VALUES

**Excellence:** Lone Star College champions excellence in teaching, learning and services.

**Learning:** Lone Star College is a learning-focused college that values not only student learning, but also faculty and staff learning.

**Student Success:** Lone Star College believes that student success is multi-dimensional: it includes, but is not limited to, students achieving individual educational goals, mastering learning outcomes, and acquiring career and life skills.

**Access and Affordability:** Lone Star College believes in providing affordable education to all citizens within its service areas.

**Accountability:** Lone Star College champions personal accountability and ensures institutional accountability.

**Community:** Lone Star College prides itself on civic engagement and being responsive to community needs.

**Diversity:** Lone Star College ensures that its student population and employee demographics reflect the diversity of the community. Differences in language, culture, ethnicity, social status and perspectives are respected throughout the college.

**Human Resources:** Lone Star College students and employees are our most valuable assets. We make all efforts to ensure a safe learning and working environment for them, to promote their well-being and to provide them with opportunities to grow in this institution and beyond.

**Innovation and Creativity:** Lone Star College plays a leadership role in creating innovative solutions and best practices for enhancing student learning and student success.

**Integrity:** Lone Star College espouses academic and professional integrity, as well as integrity of business processes.
MISSION STATEMENT
Lone Star College provides comprehensive educational opportunities and programs to enrich lives.

VISION STATEMENT
Lone Star College will be a model college globally recognized for achieving exceptional levels of success in student learning, student completion, gainful employment, equity and affordability.

GUIDING PRINCIPLES

1. **Access and Equity**: Lone Star College is committed to access and equity for all, regardless of socio-economic background, preparation for college or workforce, or disability.

2. **Student Learning and Success**: Lone Star College is committed to transformational changes with the purpose of maximizing student learning and success.

3. **Dignity and Respect**: Everyone — students, employees and the community — should be treated with dignity and respect.

4. **Community Value**: Lone Star College recognizes the respect the college holds in the community and values that reputation.

5. **Responsibility**: Lone Star College has an important fiduciary responsibility to taxpayers and all citizens.
CULTURAL BELIEFS

The LSC 20|20 task force, a team of 115 faculty and staff representatives from across Lone Star College, developed six Cultural Beliefs to help clarify and focus our actions so we can achieve the results we want to achieve:

• **Students Matter**
  I engage and support each student to achieve their goals.

• **Inspire Excellence**
  I celebrate successes and value the contributions of all employees.

• **Act intentionally**
  I create goals and make decisions based on meaningful data.

• **Better Together**
  I share knowledge and encourage collaboration to reach common goals.

• **No Fear!**
  I am empowered to effect positive change.

• **Trust!**
  I practice transparent communication, encourage dialogue and cultivate trust.
• **Academic & Workforce Program Quality**: Provide high quality academic and workforce programs that enhance students’ learning experience and prepare them for the 21st century workforce.

• **Student Success**: Promote student success by ensuring excellence in teaching, learning and student-centered support services.

• **Financial Responsibility & Accountability**: Ensure sound financial practices that are accountable to stakeholders and fairly allocate budget and resources.

• **Culture**: Nurture a culture that values and respects all Lone Star College members and encourages collaboration.

• **Partnerships**: Build strong partnerships with local ISDs and civic, charitable, higher education, industry and business organizations to promote student and community success.
“It’s something I thought I would never be able to do and Lone Star College helped me do it. I feel very proud. I’m not going to say it was easy, but it was worth doing.”

-Brenda Robertson, LSC Student, Nursing Assistant Certificate

Student getting hands-on training at LSC-Tomball.
ACADEMIC & WORKFORCE PROGRAM QUALITY

Provide high quality academic and workforce programs that enhance students’ learning experience and prepare them for the 21st century workforce.

1. **Program Development and Promotion:** Develop and promote programs based on the workforce and community needs to increase entry into workforce programs.

2. **Program Review and Post-Graduation Outcomes:** Strengthen the program review process by incorporating graduate employment rates and earnings into the process; use the data for decision-making and continuous improvement.

3. **Program and Service Collaboration:** Strengthen collaboration among academic programs, workforce programs and student services to improve students’ mastery of both academic and workforce learning outcomes.

4. **Workforce Skills Training:** Provide training in 21st century workforce skills to better prepare students for career readiness.

5. **Career Services:** Provide career advising, career exploration opportunities and job placement services to help students choose the right career path and improve their chances for gainful employment.
“I wanted to find something that would give me the financial stability for my family and myself.”
- Jessica Hayden, LSC Student
STUDENT SUCCESS

Promote student success by ensuring excellence in teaching, learning and student-centered support services.

1. **Goal-Setting, Evaluation and Data Use:** Set objectives that will shape improvement efforts. Implement broad-based, ongoing evaluation processes and make data-driven decisions for the continuous improvement of teaching, learning, initiatives and services.

2. **Academic and Career Pathways:** Implement well-defined academic and career pathways to help students obtain their educational and career goals.

3. **Curriculum and Instruction:** Design and implement innovative, relevant, and collaborative curriculum and instruction to promote deep learning, student engagement and preparedness for future employment and further education.

4. **Student Support:** Provide student-focused support services to guarantee students benefit from the college’s academic support, student services, college and community resources, financial literacy training, student life, and mentoring programs.

5. **Advising:** Provide comprehensive, personalized and proactive advising, using an intrusive case management model, to ensure students make seamless transitions from high schools to college, from first year experience to second year experience, and from completion to 4-year institutions or jobs.

6. **Serving Diverse Student Populations:** Provide equitable and expanded services to diverse student populations to bridge achievement gaps.

7. **Hiring Process and Professional Development:** Focus recruitment efforts on employing faculty and staff members who have the qualities and diversity to advance student learning and success goals. Provide professional development focused on enhancing student learning and success.

8. **Online and Technological Support:** Provide user-friendly online and technological support to promote the awareness of services and resources, and help students navigate through their academic and career pathways.
“LSC creates a significant positive impact on the local business community and generates a return on investment to its major stakeholder groups: students, society and taxpayers.”

-Economic Modeling Specialists International

LSC-Creekside Center opened January 2016.
FINANCIAL RESPONSIBILITY & ACCOUNTABILITY

Ensure sound financial practices that are accountable to stakeholders and fairly allocate budget and resources.

1. **Funding Allocation**: Allocate funding based on strategic priorities, data analyses and a well-researched funding model.

2. **Revenue Expansion**: Expand revenue streams by exploring creative ways to fund our institution.

3. **Cost Savings**: Implement ongoing cost-saving initiatives.

4. **Inclusive and Transparent Processes**: Promote inclusive and transparent financial and budgeting processes by providing financial training, engaging stakeholders in financial planning, and sharing clear financial information and data.

5. **Compliance with Financial Standards**: Review and implement a financial structure and auditing process to ensure compliance with local policy standards and applicable state and federal laws.

Lone Star College adds **$3.1 billion** to the regional economy annually.
“I envision a culture where you want to come to work, feel valued, have a passion for what we do and how we help students.”

-Stephen C. Head, Ph.D.
Chancellor, Lone Star College
CULTURE

Nurture a culture that values and respects all Lone Star College members and encourages collaboration.

1. **Appreciation and Recognition**: Recognize faculty, staff and student excellence, and celebrate achievements.

2. **Collaboration and Collegiality**: Promote collaboration, mutual support and professionalism at all levels to ensure a collegial work environment.

3. **Ownership and Pride**: Implement initiatives to foster a sense of belonging and make students and employees feel proud to be part of Lone Star College.

4. **Consistency and Equity**: Promote consistency and equity in policies, processes, procedures and services across colleges.

5. **Communication and Transparency**: Ensure transparent and timely communication to internal and external stakeholders.

6. **Culture of Service**: Empower everyone at Lone Star College to claim ownership so students and clients receive the best customer service.
“Rather than focusing so much on how do we provide a minimum wage, I like the idea of focusing on how do we help people to qualify to get a maximum wage – and in the process help grow our economy and help create opportunities for other people.”

-U.S. Sen. John Cornyn

PARTNERSHIPS

Build strong partnerships with local ISDs, and civic, charitable, higher education, industry and business organizations to promote student and community success.

1. **Partnership with ISDs:** Strengthen and expand partnerships with ISDs to collaborate on college bound, college readiness and pathway initiatives.

2. **Partnership with Other Higher Education Institutions:** Strengthen and expand partnerships with other higher education institutions to collaborate on transfer success and pathway initiatives.

3. **Partnership with Business and Industry:** Identify and grow partnerships with business and industry sectors to collaborate on workforce training, job placement, funding and resources.

4. **Partnership with Community Organizations:** Strengthen and expand partnerships with the community organizations for civic engagement, community services and community support.

5. **Partnership with Organizations at All Levels:** Increase partnerships with local, state, national and international organizations to create collective impact on student success.
ABOUT LONE STAR COLLEGE

Known for its leadership, innovation and steadfast commitment to student success and credential completion, Lone Star College is the largest institution of higher education in the Houston area and one of the fastest-growing community college systems in the nation.

LSC provides exceptional student pathways for both academic transfer and workforce education programs, which are critical for student success and economic prosperity. We want all students to be fully prepared for the 21st century workforce.

Nationally recognized. Globally connected. Locally focused.