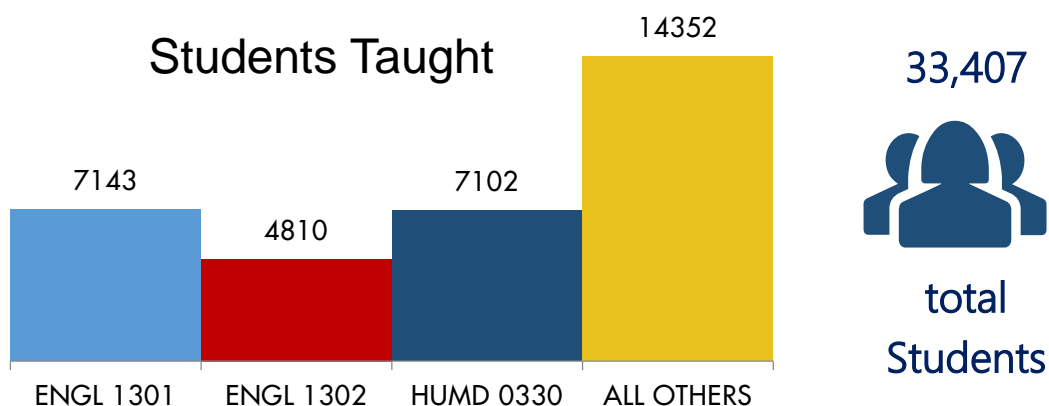


RESOURCES FOR SUCCESS

LSC Libraries Annual Report 2013 – 14

Library Instruction and Information Literacy

Library instruction focuses on the development of information literacy skills, which allow a student to effectively identify, locate, evaluate, and apply the information they need and supports life-long learning. Research indicates students who make use of library resources and services achieve an **increased level of academic success**, gaining **critical thinking and research skills** that contribute to **student engagement, higher retention rates and GPAs.***



"The librarians who provide the instruction are wonderful . . . very knowledgeable and explain processes and available resources simply. They encourage students to seek help from the librarians when they need help"
- LSC Faculty Member



Reference Services

Students receive one-on-one research assistance to support in-class instruction and research. Librarians are available in-person or via email, phone, and online chat.

This year LSC librarians assisted patrons with **104,921** reference transactions.



"A librarian took me through the steps to use the database through the chat option... I am very thankful for her time and help. Great job!"
- LSC Student



Print and A/V Collections

LSC Libraries provide access to **294,884** collection items, including books, DVDs, and CDs. Patrons can request materials from **38 libraries across three library systems**. Librarians develop the collection to support the curriculum. Access to these materials ensures that students have the resources they need to excel.



Items Circulated:

1,480,086



"The Librarians themselves are the resource I am most grateful for. They are unfailingly kind to students, well-informed, techno-savvy, patient and persistent folk." - LSC Faculty Member

Course Reserves

Course Reserves allow the library to expand access to key resources. The items are often limited to short loan periods and in-library use only, ensuring access to entire classes or programs. Reserve items include textbooks, mineral kits, anatomy and physiology models, calculators, eReaders, test prep, and audio/visual materials.

During 2013-14, at all locations combined

5,316 items placed on course reserve

49,771 reserve items checked out

"With the help of librarians and their classes, I teach students to look for currency, coverage, and accuracy in all their sources."
- LSC Faculty Member



Online Resources



Library resources are
accessible online **24/7/365**

All LSCS students, faculty and staff can access
databases and eBooks

Databases & eBooks

Databases provide access to thousands of journal, magazine, and newspaper articles, as well as films, audio clips, images, and eBooks. Increasing demand for remote access to library resources reflects changes in the information seeking behavior of today's students. Research is no longer tied to musty archives and card catalogs. Databases allow students to research on the go or from the comfort of their favorite coffee shop.

The catalog and databases were accessed
721,877 times during FY 2013-14.



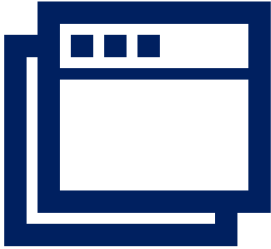
Collections for Lone Star College Libraries includes
approximately **32,884** eBooks



"I work full time during the day, so the factor of online access weighs heavily on my success as a student." - LSC Student



Library Webpages



Unique Page Views for Library web pages:

1,588,105

4.28% of total page views for the Lone Star College System

Top 5 Pages from LSCS Libraries Websites:



Library Home Page - 312,716 views

<http://www.lonestar.edu/library>



Library Research Databases - 257,317 views

<http://www.lonestar.edu/library/article-databases>



Library Hours and Locations - 71,914 views

<http://www.lonestar.edu/library/info>



Current Issues Databases - 47,994 views

<http://www.lonestar.edu/library/14629.htm>



Literature Databases - 45,065 views

<http://www.lonestar.edu/library/15177.html>

Social Media

The libraries use a variety of social media outlets to connect students with resources and information, including highlights, initiatives, and closings.



Connecting with Faculty

The diverse education and experiences of the staff of Lone Star College Libraries support the faculty and students working in the broad range of programs at LSC.



- 7 library administrators
- 29 faculty librarians
- 2 technical librarians
- 34 part-time librarians
- 4 library coordinators
- 1 reference assistant
- 25 library specialists
- 29 part-time and student assistants



"Great staff, great information."
- LSC Student

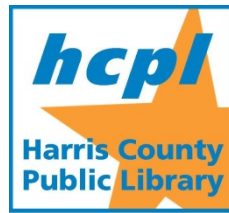
Facilities

The facilities of LSC Libraries ensure that students have the physical space and technology resources needed to complete assignments and prepare for success. LSC Library facilities include: small-group collaboration space, individual study space, computers, scanners, 3D printer, Assistive Technology labs, and essential software, including CAD, Microsoft Office suite, and Adobe Creative Suite.

Campus	Square Footage	Public Access Computer
LSC-Cyfair	78,000	200
LSC-Kingwood	20,500	66
LSC-Montgomery	17,000	136
LSC-North Harris	39,927	38
LSC-Tomball	72,000	225
LSC-University Park	4,300	70



Partnerships: Community Impact



The Lone Star College operates 2 joint-use libraries with the Harris County Public Library at LSC-CyFair and LSC-Tomball. These libraries offer a wide range of programming for children, teens and adults. LSC is also part of a consortium with the Montgomery County Memorial Library System. LSC students, faculty and staff can borrow materials from these partner library systems.

LSC library patrons at main campuses and centers requested 230,347 items from other locations to be delivered to their location and library staff sent 341,600 items to patrons at other locations.

All LSC libraries are open to the community. Community members can access databases and computers on-campus, as well as check out materials.

"It is a really nice place to study in between classes, or after class ... I like the atmosphere, and I've made a few friends from there!" - LSC Student



Library Highlights



LSC-CyFair

- Celebrated **10 years** providing area teens with dresses through Prom Closet. Over **3000 teens** have received dresses.
- Provided programming in support of Muslim Journeys Bookshelf
- Surpassed **\$100,000** in Friends of the Library donations in May and they endowed a **Second LSC-Foundation scholarship**.



LSC-Kingwood

- Created **student spaces** for studying with soft seating.
- Added **charging stations** that have been adopted campus wide.
- Provided **programming** on Mental Health, Earth Day & exhibits for
- Hispanic heritage and Black History month.



Library Highlights (cont.)



LSC-Montgomery

- Renovated library spaces to **improve patron access to services**, and **increase patron computer stations by 78%**.
- Experienced a **18.43% increase in instruction services**, reaching 5,195 students in AY 12/13.
- Introduced **two new instruction modules**. The module outcomes focus on developing critical thinking skills through information literacy. Assessment results indicate that students who complete both modules are **66% more likely to successfully complete** all of their courses.



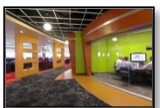
LSC-North Harris

- Upgraded technology in **6 study rooms**, created **2 presentation practice rooms**, **4 collaboration stations**.
- Added a **3D printer** for student use.
- Piloted **online information literacy modules** in D2L.



LSC-Tomball

- Supported student access to library resources through an **annual Kindle or iPad giveaway** during the Fall Involvement Fair.
- Involved with supporting students outside the library. Faculty Librarian Jess Nevins presented "Writing for Publication" at a Trevor Live! session, attended by more than **125 students**.
- Participated in the **LSC-Tomball Days of Service**, working throughout the community to enhance the lives of others.

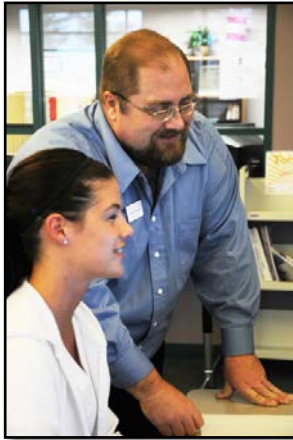


LSC-University Park

- **Doubled** the number of bibliographic instruction sessions in Fall 2013 over the previous fall semester.
- Increased the number of classes with an embedded librarian in D2L during Spring 2014 by **sextuple** over the previous spring semester.
- The Student Learning Resource Center offers students a natural flow of support in the course of completing academic assignments through an inclusive environment facilitated by the cooperation of the **library, tutoring center, and assistive technology departments**.



Mission Statement



The mission of the LSCS Libraries is to support a successful educational experience, nurture the intellectual and cultural life of the community, encourage critical thought, promote information literacy, and provide innovative and high-quality services and programs.



"I love this library you couldn't ask for anything more."
--LSCS Student from survey

*Melissa Bowles-Terry, "Library Instruction and Academic Success: A Mixed-Methods Assessment of a Library Instruction Program," *Evidence Based Library and Information Practice* 7, no. 1 (2012):82-95.

Krista M. Soria, Jan Fransen, and Shane Nackerud, "Library Use and Undergraduate Student Outcomes: New Evidence for Students' Retention and Academic Success," *Portal: Libraries and the Academy* 13, no. 2 (2013):147-64.

