

Campus Safety RESOURCES



Police Department

REMAIN CALM AND FOLLOW THESE INSTRUCTIONS

Lone Star College is committed to providing you a safe environment in which to learn, study, and work. And, as a member of this campus community, each of us has a personal responsibility to be prepared, to be informed, and to have a plan in the event of an emergency situation. To this end, below are key campus safety resources for you to review.

Surviving an Active Shooter Event: Run. Hide. Fight.

This six-minute video about Surviving an Active Shooter Event was produced by the City of Houston and Homeland Security.

[To watch the video click here.](#)



Run



Hide



Fight

Emergency Quick Guide

Please review the "IN CASE OF EMERGENCY" quick guide below, which can also be printed for your reference.

Social Media

During high alert situations or when campus closures are a possibility, [LoneStar.edu](#) and Lone Star College social media channels such as [Twitter](#) and [Facebook](#) will display notifications, instructions, and updates with the latest status information.



[Click here to send us crime tips!](#)



Do not use for crimes in progress.

**For crimes in progress
call 281.290.5911.**

LoneStarCollegeAlert

LoneStarCollegeAlert is used to immediately contact you during urgent or emergency situations by sending messages to your email account and cellphone. You will automatically receive alerts to your [LoneStar.edu](#) email address, but to receive emergency text messages to your cell phone, you must login to [myLoneStar](#) and update your official student or employee personal information record with your cellphone information. [Click here for directions.](#)

Important Numbers



Fire
911

On-Campus Phone
5911

24-hour Police Dispatch
281.290.5911

For safety information and access to Police Department web services, visit: [LoneStar.edu/Police](#)

Safe Walk

From dusk to dawn a campus officer can provide a safe escort from anywhere on campus to your vehicle.

Call 281.290.5911

05.30.19.02

IN CASE OF EMERGENCY



Department of
Emergency Preparedness

REMAIN CALM AND FOLLOW THESE INSTRUCTIONS

FIRE

- Activate the nearest fire alarm
- Call 9-1-1, if possible, and then call Ext. 5911 or 281.290.5911
- Knock on doors and yell "Fire" as you exit the building. Close doors as you leave
- **DO NOT USE THE ELEVATORS**
- Evacuate and move away from the building

SUSPICIOUS PERSON / OBJECT or ACTIVE SHOOTER

- **RUN (EVACUATE)**
 - Have an escape route and plan in mind
 - Leave your belongings
 - Keep your hands visible
- **HIDE (TAKE SHELTER)**
 - Hide in an area out of view
 - Block entry to your area
 - Silence your cell phone
- **FIGHT (TAKE ACTION AS LAST RESORT)**
 - Only when your life is in imminent danger:
 - Attempt to incapacitate the person
 - Use physical aggression; throw items at the person

BOMB THREAT / EXPLOSION

- If you receive a bomb threat, get as much information from the caller as possible
- Call Ext. 5911 or 281.290.5911 immediately
- Do not touch or move any suspicious objects
- Clear the area. As you evacuate, look around for anything suspicious

HAZARDOUS MATERIALS

- If an emergency develops or anyone is in danger, call Ext. 5911 or 9-1-1
- Move away from the hazard to a safe location
- Follow the instructions of emergency personnel
- Alert others to stay clear of the area
- Notify emergency personnel if you have been exposed to or have information on the hazard

MEDICAL ALERT

- Call Ext. 5911 or 281.290.5911 immediately
- Clear the area around victim
- Stay with the victim until medical assistance arrives, if possible

SEVERE WEATHER

- Listen for alerts and monitor campus displays
- Monitor local TV or radio stations (**KTRH 740 AM** or **KUHF 88.7 FM**) for emergency updates
- Check LoneStar.edu for updates
- Stay away from windows, doors, and openings
- Move away from low-lying areas
- Evacuate immediately, if advised
- Do not return to affected areas until it is safe

POWER FAILURE

- Provide assistance to others, if necessary
- Move cautiously to a lighted area. Exits may be indicated by lighted signs
- Turn off lights and unplug electrical equipment
- Stay away from downed power lines and broken tree limbs
- If trapped in an elevator, activate the call button for emergency assistance
- For local outages, contact your campus Facilities Department or Ext. 5911
- For information about a prolonged outage, check **LoneStar.edu** or call Ext. 5911

CAMPUS WARNINGS

- Follow instructions and prepare to take action
- Monitor email and text messages through **LoneStarCollegeAlert** for updates
- Check LoneStar.edu for updates
- Keep your contact information current using My.LoneStar.edu
- Register for LoneStarCollegeAlert by visiting <https://lscsalert.LoneStar.edu>

WHEN LAW ENFORCEMENT ARRIVES ON THE SCENE:

- Remain calm and follow officer's instructions
- Put down any items in your hands
- Raise hands and spread fingers
- Keep hands visible at all times
- Avoid quick movements toward officers
- Avoid pointing, screaming or yelling

Information to provide:

- Location of incident, suspicious person, or object
- Number of people, if more than one
- Physical description of anyone involved
- Number and type of weapon used
- Number of potential victims at the location

05.30.19.02

Lone Star College POLICE/MEDICAL: Ext. 5911 or 281.290.5911
FIRE: 911, and then Ext. 5911