

# Resource Development and Administration



## Winter 2016- 17

### ServiceNow is here

RDA is pleased to announce that it has implemented ServiceNow. This is the same LSC Service Center platform that is used for requesting services from Technology, AIR, OGC, HR, Payroll, Disability Services and now, Grants Services. Anyone wishing assistance with exploring grant funding or assistance with developing a specific grant can now submit a ServiceNow ticket. Simply go to the LSC Service Center at <https://lonestar.service-now.com/sp> and select Grant Services. Once your ticket is submitted, you will be notified when the ticket is assigned and you will have the ability to track the progress of that ticket throughout the grant. Creating a ticket is simple. The [Creating a RDA Ticket Job Aid](#) can assist you in submitting your first ticket. RDA looks forward to hearing from you!



### Process Technology National Troubleshooting Competition

LSC-Kingwood hosted the 2016 Process Technology Troubleshooting Competition. The competition drew eight teams from colleges in Alaska, Mississippi, Louisiana, California and Washington state. Simtronics Corporation provided operating training simulators for the competition while industry professionals served as judges. Teams were presented with process technology scenarios in simulation software and had to use the software to create solutions to the scenario to avoid a crisis, such as an explosion. Team solutions were evaluated on duration, procedure, safety, alarms, deviation and quality. The winning team was South Central Louisiana Technical College. This competition was the culmination of an NSF, **Developing Students'**



### LSC Grant Advisory Council

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- Pamela Wyatt**, Director Management and Compliance, RDA
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**Troubleshooting Skills in Energy Programs.** The project set the stage for Kingwood to open their process technology program in 2017.

## Wagner-Peyser Grant Enhances Workforce Development

LSC – North Harris received \$287,845 under the Wagner-Peyser Grant Program to implement a fast-track, non-credit Pipefitting program. The Wagner-Peyser Grant Program is offered by the Texas Workforce Investment Council to support innovation in workforce development with a primary focus on supporting exemplary workforce training projects that lead to job placement, increased wages, and job retention.



LSC-NH is implementing a five-week program utilizing industry recognized curriculum developed by the National Center for Construction Education and Research (NCCER). LSC developed the Pipefitting program in response to strong industry demand. Program participants are trained to install, assemble, fabricate, maintain, repair and troubleshoot mechanical piping systems carrying fuel, chemicals, water, steam and air in heating, cooling, lubricating and various other process piping systems.



The program will purchase pipe threading machines to provide students with hands on experience on industry standard equipment. The funds will also be used to mitigate student expenses by providing instructional supplies such as text books, safety glasses, goggles, respirators, ear plus, and welding caps. The courses also include modules focused on career opportunities such as resume writing, access to job fairs, and career advising. In addition, students who successfully complete NCCER training are eligible for the NCCER Registry System which provides industry credentials to allow for easy verification of training for potential employers. Wagner-Peyser is one more way that LSC students can start close and go far.



## LSC Staff Selected for Federal Funding Task Force

LSC had two representatives on this year’s Federal Funding Task Force (FFTF). Managed by the Council for Advancement and Support of Education, or CASE, the FFTF produces the "Federal Funding to Two-Year Colleges" report. The FFTF is a select group of volunteers who gather annually in Washington D.C. to meet with federal agencies about funding opportunities for community colleges. Dr. Victoria Waters, LSC Grant Developer and Cyndi Drummond, LSC Director, Grant Development and 60 other volunteers wrapped up this year's research trip on Oct. 26. The 62 members of the task force met with 135 federal program officers to discuss anticipated funding levels and program priorities, update agency contacts, best practices and request comparison data on funds applied for and grants awarded to community colleges in previous funding cycles.

A major takeaway is that federal agencies are more receptive to funding community colleges. The FFTF also found that agencies are placing emphasis on evidence-based practice.

The FFTF was created by the Council for Resource Development, which successfully managed the program until July 2016, when it became an initiative of the CASE Center for Community College Advancement. The "Federal Funding to Two-Year Colleges" report will be made available exclusively to CASE members upon completion.

## Fun Facts

### Everything's Bigger in Texas at Lone Star College

- ❖ Campus Explorer (June 2016) cited Lone Star College as the second largest community college in the U.S.
- ❖ LSC has two university centers where students can earn bachelor and master degrees on the community college campuses.
- ❖ CollegeStats.org lists Lone Star College as the largest college in Texas.

 CAMPUS EXPLORER COLLEGE  
STATS.ORG

Thanks to Blaire McPherson for these Fun Facts. Do you have a fun fact? Send it to [patricia.mayo-bravo@lonestar.edu](mailto:patricia.mayo-bravo@lonestar.edu). We would love to share it.