Records Policies and Procedures

Transfer of Credit from Other Institutions

Equivalent college course credits earned at other regionally accredited institutions may apply to degrees awarded by LSCS if at least a grade of “D” was earned. Transfer of developmental courses require a grade of “C” or above. Transcripts from previously attended institutions are needed before registration for prerequisites and placement. The criteria for transfer from accredited institutions is on the website at LoneStar.edu/transfer-into-lsc. Official transcripts must be received before subsequent registration or before a student is admitted to some degrees or certificate programs. If requested, it is the student’s responsibility to bring in course descriptions so the evaluator may determine if it is equivalent to a LSCS course.

International Transcripts

Should a student wish to use credits obtained from an institution outside the boundaries and territories of the United States toward a certificate or degree from LSCS, a course by course evaluation must be completed by one of the following:

1. American Association for Collegiate Registrars and Admissions Officers (AACRAO) International Education Services, or
2. An evaluation service which is a member of the National Association of Credential Evaluation Services Inc. (NACES), or
3. Association of International Credentials Evaluations (AICE)

Evaluations must be provided in addition to the official transcripts of credit. A list of evaluation providers affiliated with NACES is available from the admissions office. This evaluation must be mailed directly from the agency to the college or system student records office.

Transcripts of Credit from Lone Star College

The transcript of credit earned is an official copy of the student’s complete academic record accumulated at the Lone Star College System. Transcripts can be requested at LoneStar.edu/Transcript. After the request has been submitted or after the close of a semester, the student should allow approximately one week for delivery.

Copies of student transcripts from another school will not be released through LSCS. Official transcripts should always be requested from the institution at which credit was earned. Official transcripts may be withheld if any financial obligations to the college system have not been paid.

Registration in subsequent semesters will not be allowed until all outstanding debts with the college system are cleared and/or official transcripts received.

Grade Reports

Students are expected to monitor progress in their courses. Final grade reports are available at LoneStar.edu/myLoneStar at the end of each semester.

Students should review the transcript/grade report for accuracy. All requests for corrections or review must be submitted to the admissions or student records office within 12 months of the close of the semester in which the course was taken. Requests submitted after this period will not be accepted.

Repetition of Courses

When a student repeats a course, all grades remain on the record with a notation for the course no longer used in GPA calculation. The cumulative grade point average will be adjusted to reflect the higher grade received for the course. When a course is repeated, the credit hours will be counted only once toward graduation, unless a degree plan...
specifies that a course may be repeated for additional credit. If a student registers again for a course with a current mark of “I,” the “I” becomes an “F.”

Students who enroll in the same course for the third or more time will generally be assessed an additional $60 per credit hour. For more details, go to LoneStar.edu/repeatcourse.

Classification Status
First year student: 0 to 29 semester hours of credit earned.
Second year student: 30 to 72 semester hours of credit earned.

Enrollment Status
For the fall, spring or summer semester, a full-time student is one enrolled in at least 12 semester hours as of the official day of record of the semester. Verifications of enrollment are not released until the official day of the semester. Exceptions may be permitted for special programs. Contact the admissions office for additional information concerning certification of enrollment status.

Veteran’s status must be verified with the Veterans Affairs office at gibill@LoneStar.edu or 281.290.2922.

Release of Student Records Policy
In compliance with the Family Educational Rights and Privacy Act of 1974, the Lone Star College System gives notice that the following types of information will be released upon request and may require approval of the appropriate administrator, unless the student desires to withhold all or any portion of it: student’s name, address, LSCS e-mail address, telephone listing, date and place of birth, major field of study, participation in officially recognized activities and sports, semesters enrolled, degrees, certificates and awards received, photograph, enrollment status, student classification, and the most recent previous educational agency or institution attended by the student.

Any student objecting to the release of all or any portion of such information must complete the FERPA release at LoneStar.edu/myLoneStar in the online Student Center under Personal Information - Security/FERPA Restrictions.

Release of any additional information pertaining to student records must be authorized by the student (i.e., grades, transcripts). The student’s parents may authorize release of information if the student is younger than 18 years of age and a dependent as defined by the Internal Revenue Service. A student or parents of a student under the age of 18 may request to view the student’s educational records with a written request to the student services office at the college(s) attended.

Degree Plans and Transfer Guides
Advisors, counselors, and faculty will assist students in planning course schedules to meet specific degree plans or certificates as outlined in this catalog. A currently enrolled student whose goal is to pursue a baccalaureate degree may request a transfer guide which provides specific information relating to course transfer to other colleges or universities.

Transfer to Other Institutions
It is the responsibility of each student to check with the institution to which he or she expects to transfer as soon as this choice is made. It is also the student’s responsibility to be sure that courses are selected that will be acceptable for the chosen program of study at the four-year institution. A careful review of the current catalog from the chosen college or university will answer most questions. There have been some statewide fields of study (agreements between community colleges and universities) that have been approved by the Texas Higher Education Coordinating Board (THECB) for a selected group of majors. See the advising/counseling office for additional information. Students may also sign up for the Joint Admissions Program. Visit LoneStar.edu/joint-admissions for more information.

1. A 2.0 “C” grade point average is generally sufficient to gain admission to a four-year college upon transfer, but there are some colleges and universities which
require a grade point average above 2.0. Admission to certain fields of study may require a higher grade point average than the general college requirements for admission.

2. Students who enroll in classes in excess of 30 hours beyond the baccalaureate degree plan may be required to pay out-of-state tuition rates for additional credits.

3. The student should consult with the counseling/advising office for information regarding transferability of course work. In addition, the student should contact the admissions office of the college or university to which the transfer is planned for specific admission requirements and evaluation of transfer work. The THECB has enacted specific steps to resolve transfer disputes involving first- or second-year courses.

a. If an institution of higher education does not accept course credit earned by a student at another institution of higher education, the receiving institution shall give written notice to the student and to the sending institution that transfer of the course credit is denied. A receiving institution shall also provide written notice of the reasons for denying credit for a particular course or set of courses at the request of the sending institution.

b. A student who receives notice as specified in Subsection (a) may dispute the denial of credit by contacting a designated official at either the sending or the receiving institution.

c. The two institutions and the student shall attempt to resolve the transfer of the course credit in accordance with THECB rules and guidelines.

d. If the transfer dispute is not resolved to the satisfaction of the student or the sending institution within 45 days after the date the student received written notice of denial, the institution that denies the course credit for transfer shall notify the commissioner of its denial and the reasons for the denial.
e. The commissioner of higher education or the commissioner’s designee shall make the final determination about a dispute concerning the transfer of course credit and give written notice of the determination to the involved student and institutions.

f. The THECB shall collect data on the types of transfer disputes that are reported and the disposition of each case that is considered by the commissioner or the commissioner’s designee.

4. Some courses in the program of instruction may not transfer. Several are designed specifically for job entry or career preparation, and these frequently are not transferable. Such courses are listed in the associate of applied science degree plans and the requirements for a certificate. Since developmental courses will not apply toward the completion of a degree, they do not transfer. In other instances, courses in our curriculum which are taught at the junior level or above in a senior institution usually will transfer only as electives, not as equivalent courses. Check with the counseling/advising office for specific information.

5. An official transcript of credit earned at LSCS will be forwarded only upon the student’s electronic request. Transcripts of credit earned at colleges or universities other than LSCS must be requested from that school by the student.

6. Tuition rebates up to $1,000 are available to students if they complete their bachelor’s degree with having attempted no more than three hours above the requirements for the degree. This program is available for coursework related to the first baccalaureate degree received from a Texas public university, and it is available for students who have enrolled for the first time in higher education in the fall 1997 semester or later. The student must be a Texas resident and attempted all coursework at a Texas public institution of higher education.