Lone Star College is committed to providing you a safe environment in which to learn, study, and work. And, as a member of this campus community, each of us has a personal responsibility to be prepared, to be informed, and to have a plan in the event of an emergency situation. To this end, below are key campus safety resources for you to review.

**Surviving an Active Shooter Event: Run. Hide. Fight.**
This six-minute video about Surviving an Active Shooter Event was produced by the City of Houston and Homeland Security. [To watch the video click here.](#)

---

**Emergency Quick Guide**
Please review the “IN CASE OF EMERGENCY” quick guide below, which can also be printed for your reference.

**Social Media**
During high alert situations or when campus closures are a possibility, [LoneStar.edu](http://LoneStar.edu) and Lone Star College social media channels such as [Twitter](http://Twitter) and [Facebook](http://Facebook) will display notifications, instructions, and updates with the latest status information.

---

**Click here to send us crime tips!**
Do not use for crimes in progress. [For crimes in progress call 281.290.5911.](#)

---

**LoneStarCollegeAlert**
LoneStarCollegeAlert is used to immediately contact you during urgent or emergency situations by sending messages to your email account and cellphone. You will automatically receive alerts to your [LoneStar.edu](http://LoneStar.edu) email address, but to receive emergency text messages to your cell phone, you must login to [myLoneStar](http://myLoneStar) and update your official student or employee personal information record with your cellphone information. [Click here for directions.](#)

---

**Important Numbers**
<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire</td>
<td>911</td>
</tr>
<tr>
<td>On-Campus Phone</td>
<td>5911</td>
</tr>
<tr>
<td>24-hour Police Dispatch</td>
<td>281.290.5911</td>
</tr>
</tbody>
</table>

For safety information and access to Police Department web services, visit: [LoneStar.edu/Police](http://LoneStar.edu/Police)

---

**Safe Walk**
From dusk to dawn a campus officer can provide a safe escort from anywhere on campus to your vehicle. Call 281.290.5911
IN CASE OF EMERGENCY

LONE STAR COLLEGE
Department of Emergency Preparedness

REMAIN CALM AND FOLLOW THESE INSTRUCTIONS

FIRE

- Activate the nearest fire alarm
- Call 9-1-1, if possible, and then call Ext. 5911 or 281.290.5911
- Knock on doors and yell “Fire” as you exit the building. Close doors as you leave
- DO NOT USE THE ELEVATORS
- Evacuate and move away from the building

SUSPICIOUS PERSON / OBJECT or ACTIVE SHOOTER

- RUN (EVACUATE)
  - Have an escape route and plan in mind
  - Leave your belongings
  - Keep your hands visible
- HIDE (TAKE SHELTER)
  - Hide in an area out of view
  - Block entry to your area
  - Silence your cell phone
- FIGHT (TAKE ACTION AS LAST RESORT)
  - Only when your life is in imminent danger:
  - Attempt to incapacitate the person
  - Use physical aggression; throw items at the person

BOMB THREAT / EXPLOSION

- If you receive a bomb threat, get as much information from the caller as possible
- Call Ext. 5911 or 281.290.5911 immediately
- Do not touch or move any suspicious objects
- Clear the area. As you evacuate, look around for anything suspicious

HAZARDOUS MATERIALS

- If an emergency develops or anyone is in danger, call Ext. 5911 or 9-1-1
- Move away from the hazard to a safe location
- Follow the instructions of emergency personnel
- Alert others to stay clear of the area
- Notify emergency personnel if you have been exposed to or have information on the hazard

MEDICAL ALERT

- Call Ext. 5911 or 281.290.5911 immediately
- Clear the area around victim
- Stay with the victim until medical assistance arrives, if possible

SEVERE WEATHER

- Listen for alerts and monitor campus displays
- Monitor local TV or radio stations (KTRH 740 AM or KUHF 88.7 FM) for emergency updates
- Check LoneStar.edu for updates
- Stay away from windows, doors, and openings
- Move away from low-lying areas
- Evacuate immediately, if advised
- Do not return to affected areas until it is safe

POWER FAILURE

- Provide assistance to others, if necessary
- Move cautiously to a lighted area. Exits may be indicated by lighted signs
- Turn off lights and unplug electrical equipment
- Stay away from downed power lines and broken tree limbs
- If trapped in an elevator, activate the call button for emergency assistance
- For local outages, contact your campus Facilities Department or Ext. 5911
- For information about a prolonged outage, check LoneStar.edu or call Ext. 5911

CAMPUS WARNINGS

- Follow instructions and prepare to take action
- Monitor email and text messages through LoneStarCollegeAlert for updates
- Check LoneStar.edu for updates
- Keep your contact information current using My.LoneStar.edu
- Register for LoneStarCollegeAlert by visiting https://lscsalert.LoneStar.edu
- Listen for alerts and monitor campus displays
- Monitor local TV or radio stations (KTRH 740 AM or KUHF 88.7 FM) for emergency updates
- Check LoneStar.edu for updates
- Stay away from windows, doors, and openings
- Move away from low-lying areas
- Evacuate immediately, if advised
- Do not return to affected areas until it is safe

WHEN LAW ENFORCEMENT ARRIVES ON THE SCENE:

- Remain calm and follow officer’s instructions
- Put down any items in your hands
- Raise hands and spread fingers
- Keep hands visible at all times
- Avoid quick movements toward officers
- Avoid pointing, screaming or yelling

Information to provide:

- Location of incident, suspicious person, or object
- Number of people, if more than one
- Physical description of anyone involved
- Number and type of weapon used
- Number of potential victims at the location

Lone Star College POLICE/MEDICAL: Ext. 5911 or 281.290.5911
FIRE: 911, and then Ext. 5911