Frequently Asked Questions

What is LSC-Kingwood doing to support admitted students during this time?
All staff members are currently working from home with access to their email. Some staff members can also reach out via telephone. To contact an advisor, email Kingwood.Advising@lonestar.edu. To request a phone call, visit LoneStar.edu/Kingwood-Outreach. For questions regarding the admissions checklist, email KC-Outreach@lonestar.edu.

Do I need to take a TSI test? How do I take the test?
First Time In College (FTIC) students need to take a placement test, or show proof of exemption before an advisor can provide course recommendations. To determine exemption or obtain a referral for the placement test, please contact Kingwood.Advising@lonestar.edu. The Pre-Assessment Activity (PAA) must be completed prior to taking a placement test. Once a student completes testing and orientation, they should contact an advisor at Kingwood.Advising@lonestar.edu for course recommendations. For more information on the placement test, including possible exemptions, please visit LoneStar.edu/Placement-Testing-Info.

How will students complete New Student Orientation?
At this time, all orientations will be completed online. After a student has completed testing, they should have access to complete an online orientation through their New Student Checklist. If you are having issues accessing it, please email Erica.T.Cushmore@lonestar.edu.

How and when do I register for class?
After orientation is complete, an advisor will provide students with course recommendations if their checklist is complete. Please email Kingwood.Advising@lonestar.edu to speak to an advisor.

Are students still able to submit financial aid documents, including FAFSA/TASFA original applications?
Please direct all TASFA and FAFSA questions to Pierre Flood at Pierre.F.Flood@lonestar.edu. The Lone Star College System Financial Aid contact center can be reached by calling 281.290.2700 or by emailing FACC@LoneStar.edu.

Who does a student contact at the college if they have questions for specific departments?
If students are unable to locate specific contact information on our website, we can assist! Please email KC-Outreach@lonestar.edu with your questions.

How do I provide proof of my Bacterial Meningitis vaccination?
Submit proof of vaccination via Magnus Health. Please refer to your MyLoneStar account for information about creating a Magnus account. Please do not send shot records to Lone Star College. They must be uploaded to your Magnus account. For more information about Bacterial Meningitis Compliance, visit LoneStar.edu/Vaccination-Compliance-Steps.

How do I pay for my classes?
Payments may be made online through your MyLoneStar account. Please email KWBusinessOffice@LoneStar.edu with questions regarding payments and account balances.