



LONE STAR COLLEGE SYSTEM COLLEGE WORK STUDY JOB DESCRIPTION

Financial Aid

POSITION NUMBER: CN00010	
JOB TITLE: Student Worker II,	College Work Study Position
DEPARTMENT: Enrollment Services	PAY: 10.40 per/hr.
CAMPUS: LSC-Conroe Center	HOURS: 19hrs per/wk.

POSITION SUMMARY

This position will provide support the Enrollment Services department under general supervision. Will communicate with current, new, and potential students, process various registration and records-related forms, perform limited advising tasks related to registration and student records, process and enter data for student applications, college credit, enrollment verification, and prior learning assessments. Assists with filing and record management and assists with training new staff. Required to provide high level information. May interact with a high volume of customers. Will work with and assist diverse groups. Also, responsible for various Administrative tasks to include preparing flyers and printing banners. May interact one-on-one with students. May interact with a high volume of customers. Will work with and assist diverse groups.

PRIMARY RESPONSIBILITIES

1. Filing
2. Copying
3. Faxing
4. Answering phones, taking messages, redirecting calls
5. Pick up and deliver mail
6. Scanning and/or shredding
7. Provide general information related to the department
8. Record maintenance, preparation and review of forms, data entry
9. Mail department information
10. Send standardized department emails
11. Provide handouts and/or forms to customers
12. Maintain inventory
13. Set up learning environment (such as labs, classrooms, etc.)
14. Check out equipment
15. Prepare reports
16. Event preparation and support
17. Collect and record data
18. Maintain knowledge of multiple programs
19. Provide limited technology support to end users
20. Tutor, ability to take lecture notes, act as scribe, and proof read
21. Guided tours
22. Interpret regulations and policies
23. Maintain and/or process records

REQUIRED QUALIFICATIONS

- High School Diploma or Equivalent
- 2 years of related work experience

KNOWLEDGE SKILLS AND ABILITIES

- Customer service
- Interpersonal skills
- Organizational skills
- Analytical and problem solving skills
- Communication skills (written and/or oral)
- Working knowledge of general office procedures and practices
- Proficiency with one or more office software (Word, Excel, PowerPoint, Access)
- Ability to multi-task
- Ability to sort, merge, and complete mass mailings

USE OF EQUIPMENT AND MACHINERY

- Pushing or pulling carts or other such objects
- Use small office equipment including copy machines or multi-line phone system
- Use computer for word processing