



## LONE STAR COLLEGE SYSTEM COLLEGE WORK STUDY JOB DESCRIPTION

### Financial Aid

<b>POSITION NUMBER: TC00023</b>	
<b>JOB TITLE: Student Worker II, Administrative Specialist II</b>	College Work Study Position
<b>DEPARTMENT: Center for Civic Engagement</b>	<b>PAY: 8.74 per/hr.</b>
<b>CAMPUS: LSC-Tomball</b>	<b>HOURS: 20 per/wk.</b>

### POSITION SUMMARY

This position will support the Center for Civic Engagement. Duties to include: maintaining databases of students and programs, participating in the Center's activities, filing, maintaining the Center's book collection and other resources, maintaining document folders, taking pictures of the Center's activities, and help to plan and carryout events. Required to provide high level information. May interact one-on-one with students. May interact with a high volume of customers. Will work with and assist diverse groups.

### PRIMARY RESPONSIBILITIES

1. Filing
2. Copying
3. Faxing
4. Answering phones, taking messages, redirecting calls
5. Pick up and deliver mail
6. Scanning and/or shredding
7. Provide general information related to the department
8. Record maintenance, preparation and review of forms, data entry
9. Send standardized department emails
10. Provide handouts and/or forms to customers
11. Maintain inventory
12. Set up learning environment (such as labs, classrooms, etc.)
13. Check out equipment
14. Event preparation and support
15. Collect and record data
16. Maintain knowledge of multiple programs
17. Maintain existing library by cataloguing new scores by focal forces, alpha, and title
18. Interpret regulations and policies
19. Maintain and/or process records

### REQUIRED QUALIFICATIONS

- High School Diploma or Equivalent
- 1 year of related work experience

### KNOWLEDGE SKILLS AND ABILITIES

- Customer service
- Interpersonal skills
- Organizational skills

- Analytical and problem solving skills
- Communication skills (written and/or oral)
- Working knowledge of general office procedures and practices
- Ability to sort, merge, and complete mass mailings
- Proficiency with one or more office software (Word, Excel, PowerPoint, Access)

#### **USE OF EQUIPMENT AND MACHINERY**

- Pushing or pulling carts or other such objects
- Lift objects weighing up to 20 lbs.
- Standing for two or more hours
- Use small office equipment including copy machines or multi-line phone system
- Use computer for word processing