Strategic Plan
2020-2025
Since its founding in 1973, Lone Star College remains steadfast in its commitment to student success and credential completion.

**LSC-University Park**  
20515 SH 249  
Houston, TX 77070  
281.290.2600

**LSC-Tomball**  
30555 Tomball Parkway  
Tomball, TX 77375  
281.351.3300

**LSC-Houston North**  
250 N Sam Houston Pkwy E  
Houston, TX 77060  
281.260.3500

**LSC-Kingwood**  
20000 Kingwood Dr.  
Kingwood, TX 77339  
281.312.1600

**LSC-Montgomery**  
3200 College Park Dr.  
Conroe, TX 77301  
936.273.7000

**LSC-North Harris**  
2700 W.W. Thorne Blvd.  
Houston, TX 77073  
281.418.3400

**LSC-CyFair**  
9191 Barker Cypress Rd.  
Cypress, TX 77433  
281.290.3200

**LSC-Go Far**  
Colleges

LSC Committed To Success
A Message from Our Chancellor

Lone Star College plays a major role in our community, contributing an educated workforce that supports the region’s economic vitality and civic responsibility. It is critical for LSC to have a clear course of action over the next five years to ensure our continued success.

The Lone Star College 2020-2025 Strategic Plan is based on feedback and recommendations from all members of the LSC community – faculty, staff, students and community stakeholders – and is designed to address our continuing student population growth and ensure student success. The plan was approved by the LSCS Board of Trustees Aug. 20, 2020.

I look forward to working with all of you as we continue the very important mission of providing educational opportunities to enrich lives.

Stephen C. Head, Ph.D.
Chancellor

Chancellor’s Cabinet

SYSTEM OFFICE

Stephen C. Head, Ph.D.
LSC Chancellor

Mario K. Castillo, J.D.
Chief Operating Officer & General Counsel

Link Alander
Vice Chancellor, College Services

Helen Clougherty
Vice Chancellor, Chief of Staff, Board Liaison

Jennifer Mott
Chief Financial Officer

Gerald F. Napoles, Ph.D.
Vice Chancellor, Special Assistant to the Chancellor

Kyle Scott, Ph.D.
Vice Chancellor, Strategic Priorities

Dwight L. Smith, III, Ed.D.
Vice Chancellor, Academic Success

COLLEGE PRESIDENTS

Shah Ardalan, Ed.D.
President, LSC-University Park

Archie L. Blanson, Ph.D.
President, LSC-North Harris

Seepla Keshvala, Ph.D.
President, LSC-CyFair

Lee Ann Nutt, Ed.D.
President, LSC-Tomball

Mario K. Castillo, J.D.
Interim President, LSC-Kingwood

Rebecca L. Riley, Ed.D.
President, LSC-Montgomery

Quentin Wright, Ed.D.
President, LSC-Houston North
2015-2020 Achievements & Accomplishments

LSC has remained steadfast in its commitment to its mission, students and community during the last five years. From the 2016 Tax Day flood, Hurricane Harvey and the COVID-19 pandemic, LSC continues to persevere, providing students with the higher educational training that will help them reach their academic goals and attain their dreams.

Despite these challenges, the LSC family is proud to have achieved many accomplishments including opening its 7th college (LSC-Houston North) as well as now being able to offer bachelor’s degrees in Nursing, Cybersecurity and Energy, Manufacturing and Trades Management.

We can’t wait to see what the next five years will bring!
Core Values

Excellence: Lone Star College champions excellence in teaching, learning and services.

Learning: Lone Star College is a learning-focused college that values not only student learning, but also faculty and staff learning.

Student Success: Lone Star College believes that student success is multi-dimensional: it includes, but is not limited to, students achieving individual educational goals, mastering learning outcomes, and acquiring career and life skills.

Access and Affordability: Lone Star College believes in providing affordable education to all citizens within its service areas.

Accountability: Lone Star College champions personal accountability and ensures institutional accountability.

Community: Lone Star College prides itself on civic engagement and being responsive to community needs.

Diversity: Lone Star College ensures that its student population and employee demographics reflect the diversity of the community. Differences in language, culture, ethnicity, social status and perspectives are respected throughout the college.

Integrity: Lone Star College espouses academic and professional integrity, as well as integrity of business processes.

Human Resources: Lone Star College students and employees are our most valuable assets. We make all efforts to ensure a safe learning and working environment for them, to promote their well-being and to provide them with opportunities to grow in this institution and beyond.

Innovation and Creativity: Lone Star College plays a leadership role in creating innovative solutions and best practices for enhancing student learning and student success.

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Lone Star College champions personal accountability and ensures institutional accountability.

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Innovation and Creativity:

Lone Star College plays a leadership role in creating innovative solutions and best practices for enhancing student learning and student success.

MISSION STATEMENT
Lone Star College provides comprehensive educational opportunities and programs to enrich lives.

VISION STATEMENT
Lone Star College will be a model college globally recognized for achieving exceptional levels of success in student learning, student completion, gainful employment, equity and affordability.

GUIDING PRINCIPLES
1. Access and Equity: Lone Star College is committed to access and equity for all, regardless of socio-economic background, preparation for college or workforce, or disability.
2. Student Learning and Success: Lone Star College is committed to transformational changes with the purpose of maximizing student learning and success.
3. Dignity and Respect: Everyone — students, employees and the community — should be treated with dignity and respect.
4. Community Value: Lone Star College recognizes the respect the college holds in the community and values that reputation.
5. Responsibility: Lone Star College has an important fiduciary responsibility to taxpayers and all citizens.
The 2020-2025 strategic planning process began in the fall of 2019 with the formation of an institution-wide planning committee. Chaired by LSC-Montgomery President Rebecca Riley, the 40-member committee represented a cross section of College functional teams to develop the strategic goals. Our LSCFocus cultural beliefs help develop the mindset and practices we need to support the achievement of our strategic goals.

### Cultural Beliefs

- **One LSC**: I develop meaningful relationships and collaborate for mutual success.
- **Student Focused**: I support and prepare each student to succeed in college and in life.
- **Own It**: I bring my best, rise above challenges, and own my contributions.
- **Advance Equity**: I advance diversity and inclusion to create an equitable environment.
- **Cultivate Community**: I cultivate a community of trust and integrity through transparent dialogue and purposeful actions.
- **Choose Learning**: I learn, grow, and create opportunities for others to do the same.

### 2020-2025 Strategic Plan

- **Student Success**: Foster equitable student success outcomes by promoting excellence in student-centered teaching, learning and support services.
- **Academic & Workforce Program Quality**: Provide high quality academic and workforce programs that enhance students’ learning experiences and prepare them for employment in modern industries.
- **Financial Responsibility & Accountability**: Ensure sound financial practices, transparency with stakeholders and fair allocation of budget and resources.
- **Culture**: Demonstrate LSC Cultural Beliefs in implementation of the Strategic Plan to create experiences that engage all Lone Star College stakeholders in organizational success.
- **Partnerships**: Build strong, visible partnerships with Independent School Districts (ISDs), institutions of higher education, civic and charitable organizations, local government agencies, businesses and industries to further strengthen a thriving community.
Student Success

Foster equitable student success outcomes by promoting excellence in student-centered teaching, learning and support services.

1. **Excellence of Student Experience**: Provide comprehensive services and strategies to promote equitable student access and success throughout the student journey, from enrollment to graduation and beyond.

2. **Structure of Support for Equitable Student Success**: Encourage students’ sense of connection, belonging, and potential in all touchpoints by ensuring an ongoing commitment to diversity from the college community.

### 2015-2020 Accomplishments

- **86,041 Credit Students Fall 2020**
  (+3,223 since Fall 2014)

- **9,194 Graduates in AY 2019-20**
  (+1,891 since AY 2014-15)
Provide high quality academic and workforce programs that enhance students’ learning experiences and prepare them for employment in modern industries.

1. Quality & Relevancy of Curriculum: Ensure high quality, relevant programs by championing innovation in curriculum and instruction and ensuring that instruction, technology, equipment, and facilities align with discipline and industry standards.

2. Post-LSC Achievement: Improve program quality through connections with employers, transfer partners, and the community to increase student opportunities for practical learning experiences, engagement with innovative technologies, internships, apprenticeships, research and jobs.

First College in Texas to offer Registered Apprenticeship Programs

2015-2020 Accomplishments

3 New Bachelor Programs
(Opened Fall 2020)
- Bachelor of Science in Nursing
- Bachelor of Applied Technology in Cybersecurity
- Bachelor of Applied Science in Energy, Manufacturing, and Trades Management

24 Additional Programs Initiated Across LSC

New Bachelor Programs (Opened Fall 2020)
- Bachelor of Science in Nursing
- Bachelor of Applied Technology in Cybersecurity
- Bachelor of Applied Science in Energy, Manufacturing, and Trades Management
Financial Responsibility & Accountability

Ensure sound financial practices, transparency with stakeholders and fair allocation of budget and resources.

1. Responsible Stewardship: Uphold a financial structure and practices that support the Lone Star College Mission and Vision, including regular policy and legislative compliance monitoring.

2. Revenue Expansion: Expand resources through the cultivation of new revenue streams.

2015-2020 Accomplishments

- Received Certificate of Excellence in Financial Reporting Recognition (Each year since FY 2004)
- Received Certificate of Investment Policy From the Government Treasurers’ Organization of Texas for the two-year period ending February 2021.

Maintains AAA Bond Rating

Lone Star College adds nearly $3 BILLION annually to the Houston economy.
Culture

Demonstrate LSCFocus Cultural Beliefs in implementation of the Strategic Plan to create experiences that engage all Lone Star College stakeholders in organizational success.

1. Strengthen the LSC Culture: Apply LSCFocus Cultural Beliefs when shaping interactions, methodologies, rationale and tactics for both daily work and larger-scale Strategic Plan initiatives.

2. Strengthen the LSC Community: Apply LSCFocus Cultural Beliefs when shaping community interactions, initiatives and partnerships.

2015-2020 Accomplishments

- 7,407 Learning Experiences Completed to integrate the LSCFocus Cultural Beliefs to achieve our results
- Named Great College to Work for in 2020 by The Chronicle of Higher Education (4th year in a row)
Partnerships

Build strong, visible partnerships with Independent School Districts (ISDs), institutions of higher education, civic and charitable organizations, local government agencies, businesses and industries to further strengthen a thriving community.

1. Partnerships with Educational Institutions: Strengthen and expand partnerships with ISDs, colleges and universities, as well as between Lone Star College locations, programs, and divisions for seamless student navigation and transition.

2. Partnerships with Community & Industry: Strengthen and expand partnerships within relevant industries and with community, state and national organizations to support opportunities for students and programs.

2015-2020 Accomplishments

- 20,050 Students attending high school while earning college credits - Dual Credit (+52% since Fall 2015)

97 NEW University Agreements

With 32 Universities
Lone Star College offers high-quality, low-cost academic transfer and career training education to more than 93,000 students each semester. LSC is training tomorrow’s workforce today and redefining the community college experience to support student success.

LSC adds nearly $3 billion to the Houston economy with higher student incomes and increased business productivity.

LSC expands the Texas tax base by about $627.8 million each year by increasing state income and business productivity.

LSC students generate $87.1 million a year in social savings to the Texas public because an educated workforce has improved lifestyle behaviors, with fewer welfare and unemployment claims.