The Development of the 2020-2025 Strategic Plan

The development of the 2020-25 Strategic Plan was based on the Fall 2019 Listening Tour that gathered input from over 1,300 Students, Faculty, Staff, Administrators, and Community Members. The tour held open forums at each campus and System Office at The Woodlands. The forums provided attendees with results about the impact of the former strategic plan, information about the strategic planning process, and gathered feedback for the development of the new plan.

Open Forums
Each campus visit held two meetings, one for all employees and one for students. Mentimeter, a survey app that supports feedback using cell phones, was used during the forums to gather participant input in real time.

Online Surveys
An online survey for all employees gathered the same information as the open forums. Community Members were invited to provide their input via an online survey as well.

Drafting the Strategic Plan
All input was themed via qualitative analysis and used as raw material for the drafting of the SP document. The final piece of information used to develop the draft was research on promising practices, educational trends, High Impact Practices, state higher educational plans, etc. Finally, a draft of the SP was made available for public comment.

<table>
<thead>
<tr>
<th>Faculty, Staff, Administrators</th>
<th>Students</th>
<th>Community Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open Forums</td>
<td>Survey</td>
<td>Survey</td>
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<tr>
<td>343</td>
<td>179</td>
<td>408</td>
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</tbody>
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**Faculty, Staff, and Administrator Open Forum Presentation and Feedback Prompts**

**Student Open Forum Presentation and Feedback Prompts**

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### Listening Tour

**Agenda:**
- Review top 5 strategic priorities
- Success
- Intro to SACSCOC
- Questions

### Strategic Priorities 2015-2020

#### Student Success
- Course success up 4% to 73%
- Full-time 3-year graduation rate up 0.3%
- 8,566 degrees and certificates awarded

#### The good we have done

Provide your feedback on the priority of Student Success and suggest some initiatives that Lone Star College could undertake to address student success needs and opportunities.

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### What does Lone Star College provide to students?

- International Services
- Library
- Counseling Services
- Veterans Services
- University Transfer
- Job Skills Workshops
- Student Clubs

### What can Lone Star College do to make you feel more supported?

- More tutoring help at different times
- More career development programs
- More support services for students with disabilities
- More counseling services
- More opportunities for students to engage in volunteer work
- More opportunities for students to engage in community service

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### How can LSC improve your learning experience?

- More opportunities for students to engage in service learning
- More opportunities for students to engage in community service
- More opportunities for students to engage in volunteer work
- More opportunities for students to engage in internships
- More opportunities for students to engage in study abroad programs
- More opportunities for students to engage in research projects

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