Go to last page for HCPL 1-hour computers

LSC Computer & WiFi Access

I have an HCPL Library Card # OR iKnow Digital #

Brand new card OR Never activated in LSC login system prior to COVID

Previously activated in LSC login system

Computer & WiFi NETWORK: LoneStar

Guest/Visitor – NO HCPL Library Card # OR iKnow Digital #

(Get an iKnow card online in less than minute, then go to PAGE 2, otherwise see below)

14-Day Guest/Visitor Computer & WiFi

NETWORK: LoneStar

5-Day Guest/Visitor WiFi ONLY

NETWORK: LoneStar-Visitor

STUDENT LOGIN
Username: LSC email address
Password: LSC password

EXAMPLE
rweasley3@my.lonestar.edu
R@ts4eva
HCPL LIBRARY CARD HOLDER
REGULAR OR DIGITAL

ACTIVATE LSC Computers and WiFi/Internet Access

IMPORTANT — If the account has ever been previously activated (meaning you created a special password for logging into LSC computers), you must use the Update Your Password Here, instead.

LSC COMPUTERS & WiFi Network: LONESTAR — Active for 180 days; stays active for 180 days every time it’s used during activation period. The account deletes after 180 days of inactivity, and a new account must be activated.

PART 1: Activate LSC Login Account
1. Go to Library Access / cyflib.info/activate
2. Click on the Library Patrons tab or the Enter your Public Library Card Information link
3. Fills out the required form (both password boxes must be green, no red X errors)
4. Clicks the blue Submit button
5. If you get a green, “Thank you for submitting; Go get approval” message, present your ID at the library reference desk for approval.

- If you see a red error message, 95% of the time it’s because card number and/or PIN is incorrect, or the card is expired.

TROUBLESHOOTING
Verify your library card number, PIN, or expiration date – contact the Library
• CyFairLibrary@Lonestar.edu
• 281.290.3210 - call
• 832.390.1729 - text

THE LIBRARY DOES NOT HAVE ACCESS TO PATRON LSC PASSWORDS!
There is no way to see or find out previous LSC passwords for security reasons.
PART 1: Update LSC Login Account

1. Go to Library Access /cyflib.info/activate
2. Click on the Update Your Password Here link
3. Fill out the required form (both password boxes must be green, no red X errors)
4. Click the blue Submit button

- If you see a green message, “Your password has been reset,” you are done
- If you see a red error message, 95% of the time it’s because card number and/or PIN is incorrect, or the card is expired.
- If you see an orange “Unable to verify the info…” message, it’s because the last name does not match.

TROUBLESHOOTING

Verify your library card number, PIN, expiration date, or last name – contact the Library
• CyFairLibrary@LoneStar.edu
• 281.290.3210 - call
• 832.390.1729 - text

THE LIBRARY DOES NOT HAVE ACCESS TO PATRON LSC PASSWORDS!
There is no way to see or find out previous LSC passwords for security reasons.
**NO LIBRARY CARD GUESTS/VISITORS**

For LSC Computers and WiFi/Internet Access

LSC COMPUTERS & WiFi Network: LONESTAR – Active for 14 days; extends another 14 days every time it’s used during activation period.

**PART 1: Create a 14-Day Account**

1. Go to Library Access /cyflib.info/activate
2. Click on the Guest/Visitors tab or Create a Temporary Guest Account link
3. Click on the WiFi+Computer Access radio button
4. Fill out the required form (both password boxes must be green, no red X errors) – the library cannot retrieve passwords, so make sure to remember it
5. Click the blue Submit button
6. If you see a green message, “Thank you for your request …, please show your ID…to receive your login credentials” message:
   - Write down the computer-generated Username (Ex. GST-HPotter)
   - Present your ID at the library reference desk for approval.
7. Upon approval:
   - Verify your email address and username
   - Request to have your username emailed to you
     - USERNAME: computer-generated combination of first and last name. (Ex: GST-HPotter)
     - PASSWORD: Only you know your password. It is NOT emailed to you and the library cannot look it up.

**TROUBLESHOOTING**

If you forget your Username or Password, you will need to crate a new account. The library does not have access to your temporary account.

The Library does NOT have access to LSC guest/visitor usernames after approval. The library does not have access to LSC passwords.

There is no way for library staff to see or find out previous credentials for security reasons.
WiFi Network: VISITOR – Active for 5 days max, no extensions. The visitor network does not allow users to login to LSC owned employee/student websites (MyLoneStar, D2L, etc)

PART 1: Create a 5-Day WiFi-ONLY Account for the Visitor Network
1. Go to Library Access /cyflib.info/activate
2. Click on the Guest/Visitors tab or Create a Temporary Guest Account link
3. Click on the WiFi Only radio button
4. Fill out the required form
5. Click the blue Submit button
6. Write down your computer-generated login credentials:
   1. USERNAME: computer-generated combination of first and last name. (Ex: hgranger)
   2. PASSWORD: randomly generated by the computer

Both credentials are emailed directly to the email address provided.

TROUBLESHOOTING
If you forget your Username or Password, you will need to create a new account. The library does not have access to your temporary account.

The library does NOT have access to guest/visitor WiFi-Only usernames/passwords after the screen clears!
There is no way for library staff to see or find out previous credentials for security reasons.
HCPL

1-Hour Computer Access
(There is no HCPL wifi at LSC locations)

I have an HCPL Library Card #
OR iKnow Digital #

Login with your:
• HCPL 14-digit library card #
• 4-digit PIN

Guest/Visitor – NO HCPL Library Card # OR iKnow Digital #

Ask for a 1-hour pass at the Reference Desk

HCPL computers time out after 1 hour, and all history is deleted. The library cannot override this setting.

HCPL computers only send to the HCPL printer/copier.