
This six-minute video about Surviving an Active Shooter Event was produced by the City of Houston and Homeland Security. To watch the video click here.

Emergency Quick Guide

Please review the “IN CASE OF EMERGENCY” quick guide below, which can also be printed for your reference.

Social Media

During high alert situations or when campus closures are a possibility, LoneStar.edu and Lone Star College social media channels such as Twitter and Facebook will display notifications, instructions, and updates with the latest status information.

Click here to send us crime tips!

Do not use for crimes in progress. For crimes in progress call 281.290.5911.
IN CASE OF EMERGENCY

REMAIN CALM AND FOLLOW THESE INSTRUCTIONS

FIRE

- Activate the nearest fire alarm
- Call 9-1-1, if possible, and then call Ext. 5911 or 281.290.5911
- Knock on doors and yell “Fire” as you exit the building. Close doors as you leave
- DO NOT USE THE ELEVATORS
- Evacuate and move away from the building

SUSPICIOUS PERSON / OBJECT or ACTIVE SHOOTER

- RUN (EVACUATE)
  - Have an escape route and plan in mind
  - Leave your belongings
  - Keep your hands visible
- HIDE (TAKE SHELTER)
  - Hide in an area out of view
  - Block entry to your area
  - Silence your cell phone
- FIGHT (TAKE ACTION AS LAST RESORT)
  - Only when your life is in imminent danger:
    - Attempt to incapacitate the person
    - Use physical aggression; throw items at the person

HAZARDOUS MATERIALS

- If an emergency develops or anyone is in danger, call Ext. 5911 or 9-1-1
- Move away from the hazard to a safe location
- Follow the instructions of emergency personnel
- Alert others to stay clear of the area
- Notify emergency personnel if you have been exposed to or have information on the hazard

MEDICAL ALERT

- Call Ext. 5911 or 281.290.5911 immediately
- Clear the area around victim
- Stay with the victim until medical assistance arrives, if possible

SEVERE WEATHER

- Listen for alerts and monitor campus displays
- Monitor local TV or radio stations (KTRH 740 AM or KUHF 88.7 FM) for emergency updates
- Check LoneStar.edu for updates
- Stay away from windows, doors, and openings
- Move away from low-lying areas
- Evacuate immediately, if advised
- Do not return to affected areas until it is safe

POWER FAILURE

- Provide assistance to others, if necessary
- Move cautiously to a lighted area. Exits may be indicated by lighted signs
- Turn off lights and unplug electrical equipment
- Stay away from downed power lines and broken tree limbs
- If trapped in an elevator, activate the call button for emergency assistance
- For local outages, contact your campus Facilities Department or Ext. 5911
- For information about a prolonged outage, check LoneStar.edu or call Ext. 5911

CAMPUS WARNINGS

- Follow instructions and prepare to take action
- Monitor email and text messages through LoneStarCollegeAlert for updates
- Check LoneStar.edu for updates
- Keep your contact information current using My.LoneStar.edu
- Register for LoneStarCollegeAlert by visiting https://lscsalert.LoneStar.edu
- Listen for alerts and monitor campus displays
- Monitor local TV or radio stations (KTRH 740 AM or KUHF 88.7 FM) for emergency updates
- Check LoneStar.edu for updates
- Stay away from windows, doors, and openings
- Move away from low-lying areas
- Evacuate immediately, if advised
- Do not return to affected areas until it is safe

WHEN LAW ENFORCEMENT ARRIVES ON THE SCENE:

- Remain calm and follow officer’s instructions
- Put down any items in your hands
- Raise hands and spread fingers
- Keep hands visible at all times
- Avoid quick movements toward officers
- Avoid pointing, screaming or yelling

Information to provide:

- Location of incident, suspicious person, or object
- Number of people, if more than one
- Physical description of anyone involved
- Number and type of weapon used
- Number of potential victims at the location

Lone Star College POLICE/MEDICAL: Ext. 5911 or 281.290.5911
FIRE: 911, and then Ext. 5911