How to log in to a Brainfuse – TutorMatch Tutoring Session through myLonestar

1. Go to https://my.lonestar.edu
   Preferably use Google Chrome as your browser

2. Log in with your myLonestar Credentials

3. Select LSC Online

4. Then Select Online Tutoring
Then click on the appointment link to open your Calendar, or select **My Calendar** from the **Student** drop down menu.
In the Calendar, find the session you want and click **Enter** to open the session.
A new window/tab will open for the tutoring session. Normally, you will see the screen on the following page.

But, if the tutor is not in the session yet, you will see the screen below. Click **OK**, which will take you back to your Calendar. Wait a minute or so, then enter the session again.
Below is the screen you will see when you enter a session. The Whiteboard is on the left; the Chat Window is on the right. You and the tutor can use both of them. To use the Chat, type your message in the box at the bottom of the window; hit Enter or click on the paper airplane icon to the right of the box to post your message. The Whiteboard tools are in the gray bar at the bottom of the screen.
If the tutor wants to use audio, you will see the audio connection box at the top of the Chat Window. Click on the drop-down arrow to see your audio connection options. Select an option, then click OK.

**Description of audio connection options:**

**My Computer:** use your device’s microphone and speaker (be sure they are turned on).

**Access Number:** use your phone to dial a toll-free access number; enter the Access Code and PIN when prompted.

**Call Me:** enter your phone number for the system to call you back (may not work if your phone screens calls from unknown callers).
Depending on your device settings, a box may come up asking for permission to use your device's microphone. Click on **Allow**. The audio connection box will show **Connecting**, then the phone icon will turn green and you will be able to talk with the tutor.